

WHY DO MIRF MEMBERS NEED A MIBCO COUNCIL NUMBER?

A MIBCO Council Number is a unique number issued by MIBCO to employees. It enables MIRF members to access MIRF services that are available on any of our digital channels.

WHY IS THIS COUNCIL NUMBER IMPORTANT?

- The unique MIBCO Council Number confirms that you are an employee of the motor industry and a participating member of the retirement funds.
- It is used as a tracking number, to show that your employer is contributing on your behalf to your selected fund that is managed by MIRF.
- It enables you to access your benefit statement, fund credit and details pertaining to your membership with MIRF, via our digital platforms

WHAT INFORMATION WILL YOU BE ABLE TO ACCESS ON MIRF DIGITAL PLATFORMS?

- You can access your latest Benefit Statement.
- You can access your latest fund credit.
- You can track the status of any claim payment or query.
- You can access important communication/education material on the Fund Rules and benefits.
- You can access your benefit payment letters.

WHERE CAN YOU GET YOUR MIBCO COUNCIL NUMBER?

- Contact the MIBCO helpline on **0861 664 226** or go to the MIBCO website **www.mibco.org.za** to obtain email addresses to request your MIBCO Council Number.
- You will also be able to find it on any of your previous Benefit Statements.
- You can request your Council Number from your Employer.
- You can request your Council Number from MIFA: **query@mifa.org.za / 011 561 9300.**
- Members are encouraged to get their MIBCO Council Number and keep it in a safe place.
- You should also use it on our digital platforms to keep track of your retirement benefits.

WHERE CAN YOU GET YOUR MIBCO COUNCIL NUMBER?

- Your employer deducts your Provident Fund money from your salary and pays it directly to MIBCO on your behalf. The unique member Council Number is used by your employer to process your retirement fund payments on your behalf and we ensure that it is allocated to your profile.
- By using the Council Number, we can track which employer has paid and which employee the money received is for, so that we can allocate the money to the correct member account.