



**WISHING YOU AND YOUR FAMILY
A SAFE AND JOYOUS FESTIVE SEASON**

EMPLOYER NEWS
December 2023

Dear colleagues

It's that time of the year again, when most of us prepare to take a well-deserved break with our family and friends. It's also a time for us to reflect on the year that passed and plan for the new year!

For MIRF, 2023 has been a year of great progress, as we strengthened our efforts to ensure greater communication and engagement with both employers, as well as our members. Through our various communication platforms and campaigns, we managed to ensure greater communication and engagement on various topics that impact both members and employers. The feedback we have received has been positive and we hope to intensify these efforts in the new year.

For Employers, we hope that through the active stakeholder engagement from MIFA, our fund administrators, as well as our refreshed MIRF website, our Employer Newsletter, and our various communication collateral, we have been able to improve our support to you, so that you can provide greater assistance to your employees.

Our direct communication to our members through our member newsletter, Fund Focus, as well as our posts on our social media platforms, our presence in various retail motor industry publications, and our audio visual and print tools on our website and in MIBCO offices, has also further strengthened our engagement with our members.

This year we focused on the following important topics – all of which can be accessed on our website: www.mirf.co.za

- Understanding your Benefit Statement
- Accessing your Fund Credit and Benefit Statement
- Ways to get in touch with us!
- Retirement system reform through the two-pot retirement system
- Copartes Defined Contribution Fund
- Completing the death benefit application form
- Services offered by MIRF
- Retirement Benefit Counselling
- Disability Benefits

This is just the beginning, and we will continue to intensify our efforts in the new year, to ensure greater communication with both members and employers, as well as greater support from MIRF through the fund administrators, MIFA, as well as our other partners.

I take this opportunity of wishing you a joyous and safe festive season. I know that many of you in the retail motor industry will be working over the holidays, so our thanks and appreciation to each of you.

Regards

Adam Esat
Principal Officer - MIRF